



Types of Appointment

Appointments Offered by Milton Surgery

GP Appointments	Bookable online?	
Same day routine	No	Offered on the day from 8.00 a.m. to patients on a first come first serve basis. These are mainly morning appointments with a few available for afternoon booking
Same day urgent	No	These appointments are used for urgent medical issues which need to be seen by the GP that day.
1 day in advance routine	No	We have some appointments that become available at 8.00 a.m. the day before the appointment date. We normally offer 2 appointments per GP on duty for that day. These are morning only slots
7 days in advance routine	Yes	These are afternoon appointments that become available 7 days before the appointment date.
14 day in advance routine	Yes	These are afternoon appointments that become available 14 days before the appointment date.
30 day in advance routine	Yes	These are afternoon appointments that become available 30 days before the appointment date. The routine appointments that can be booked in advance can also be booked by telephone
Other Clinical Appointments		
Routine	No	A Majority of all nursing, Health Care Assistant and Phlebotomy slots are prebookable up to 3 months ahead.
Urgent	No	There is an urgent slot held during each nurse clinic in case of emergency

Other Appointments available to book for Milton patients

Extended Access Appointments	Bookable online?	
Bookable up to 7 days in advance	No	Cambs GP Network (CGPN) offer GP, Nurse, Health Care Assistant and Phlebotomy appointments in the evenings and on Saturdays for patients in Cambridge, Royston and the surrounding villages. We are able to book appointments at any of the 8 hubs across the Cambridge and Royston area by telephoning the surgery during normal working hours. A hub is run at Milton Surgery on Tuesday evenings. These appointments will be offered by reception if there are no suitable routine appointments available or if a patient requests an appointment outside the normal working hours of the surgery.
Surge Hub Appointments		
Same day appointments	No	To help with the pressures on appointments within Primary Care, CGPN are currently running week day surge hubs to which offer GP, Nurse, Health Care Assistant and Phlebotomy appointments. This is due to run to the end of July 2023. These appointments become available at 11.00am each day and are bookable by the surgery during normal working hours. You can only book an appointment for the same day, these are not bookable in advance. There are two surge hub sites, one at Milton Surgery and one at Trumpington Clay Farm Surgery. The appointments run from 2.00pm -6.45pm each day. These appointments do go quite quickly so there is no guarantee that reception will be able to book one of these slots for you but they will certainly try at 11.00 a.m. to see if they can secure an appointment for you.

Milton Surgery is open from 8.00-12.00 each week day morning and from 2.00-6.00 each week day afternoon.